

6. FAQ

Q1: Are all of the communal waste collection spaces being scrapped?

A1: In regards to the communal spaces that are used for combustible garbage, they will no longer be used for this purpose. However, regarding to the 'Buildings that are not applicable for the door-to-door collection' (page 2), or recyclables and incombustibles, as of now, they will be still collected in the communal collection areas. We will be putting notices in collection spaces that will no longer be in use, as well as sending information to all residents in the areas applicable.

Q2: Now that the be door-to-door collection is going to be introduced, will the trash bags cost?

A2: There are no plans to charge for the trash bags because of the changes in the garbage collection.

Q3: Will the trash nets and buckets be provided?

A3: Trash nets (dome-shaped, box-shaped, in bag form), as well as buckets, will not be provided. However, so far the collection department at the city office has been giving out trash nets (recycled from fishnets) for free. If you would like a small trash net (see the page 2) please contact our department (0463-21-8764).

Q4: How are the districts applicable to door-to-door collection are being decided?

A4: The factors that will be taken into account are the geographical location, the width of the road, situation of already existing collection sites, various problems concerning the area, the needs of the residents, etc.

Q5: Are there going to be any changes to the collection times?

A5: The collection time is subject to change in case it is deemed necessary to improve the service. As of now, please take out your trash from the early hours to 8:30AM on the day of collection.

Q6: Are there any advantages to door-to-door collections?

A6: Generally, door-to-door collection is attributed to reduction of waste and resources and incorrect trash disposal. It will also improve the overall landscape of the city, convenience, as well as it will not inconvenience the passerby and cyclists.

Q7: What are the downsides to door-to-door collection?

A7: It is generally thought the costs of waste collection will increase and the efficiency will decrease, as well as the residents might become less enthusiastic in looking after the communal waste collection spaces. However, we tested this collection method in one of the districts and according to the survey, almost 90% of correspondents say that there was no change in participation of the residents compared to before.

7. Contact

Hiratsuka City Hall, Environment Division, Collection Section
Address: Hiratsuka-shi, Sengencho 12-1, Hiratsuka City Hall Annex 2F
Tel.: 0463-21-8796 (direct dial)
FAX: 0463-36-2352
Email: shigen-j@city.hiratsuka.kanagawa.jp
Webpage: https://www.city.hiratsuka.kanagawa.jp/kankyo/page68_00022.html

Consultations on reducing the waste and recycling:
Hiratsuka City Hall, Environment Division, Collection Section
Address: Hiratsuka, Sengencho 9-1,
Hiratsuka City Hall Main Building 5F No. 508
Tel.: 0463-21-9762 (direct dial)



Hiratsuka City
Webpage
Door-to-door garbage
collection

This area is now applicable to door-to-door combustible garbage collection!

As of October 2023, this area is applicable to door-to-door collection of combustible garbage.

This leaflet contains the information **on how and where to place the garbage for collection**. For more details, please refer to the Hiratsuka City Hall webpage.

※As the city is switching to door-to-door garbage collection, there might be changes to the collection times. As of now, please take out your garbage **from the early morning to 8:30AM on the day of collection.**



1. Door-to-door collection

We will no longer collect the **combustible** garbage at the designated communal garbage collection points, it will be collected from each household separately.

※ **For individual households**, the combustibles will be collected from the entrance door/gate

※ **For apartment buildings**, the combustibles will be collected from the designated places of those buildings

※ **In case it is difficult to collect the garbage because of construction works, the building will not be applicable for door-to-door collection** (please take your garbage to the collection point you have always used before).



Door-to-door collection

2. Advantages of door-to-door collection

1) Responding to the change in society

As there is no need to bring the trash to a designated place, this will add to the decrease the daily burden of the elderly, as well as families with small children. Also with this, there will no longer be any need to look after the communal trash collection places and will decrease the burden on increasingly older working population.

2) Decreasing the waste

With every household being responsible for throwing out its own garbage in their own premises, it will improve conscientious recycling and decrease the amount of household waste.

3) Improving the surroundings/road safety

By clearing out the communal garbage collection spaces, it will improve the surroundings of the city, as well as safety on the roads.

3. How to take out the combustibles

In order to prevent the garbage from being scattered by the wildlife or wind, please put the trash bags inside a net or a bucket as shown in the picture. When taking out your combustible waste, please make sure that you have strained the water from the kitchen waste, and separated recyclables from it. The collection time remains unchanged, please take out your garbage **from the early morning until 8:30AM**.



Trash net (dome type)



Trash net (box type)



Trash net (bag)



Bucket



Free trash net (cylindrical)



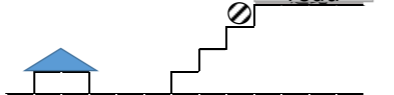
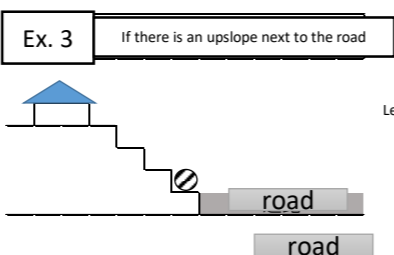
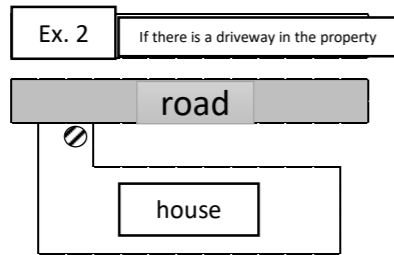
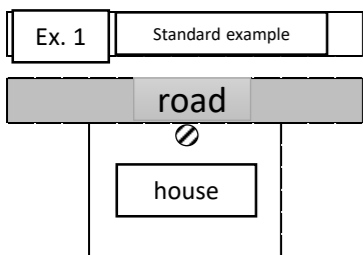
Free trash net

In order to receive a free trash net, please contact the collection section (0463-21-8796). The number of nets that can be given out is limited, so you might need to wait until you receive one.



4. Where to put the combustibles

Please take out the trash where it is easy to collect, as shown in the example.

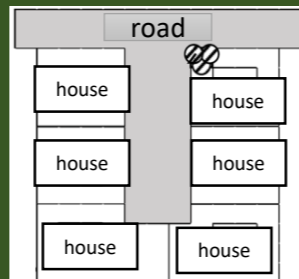


Legend: garbage

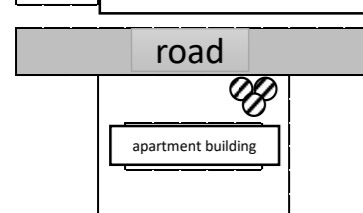


Buildings that are not applicable for the door-to-door collection

In case it is difficult to collect the garbage because of construction works, the building will not be applicable for door-to-door collection (please take your garbage to the collection point you have always used before).



例 4 Apartment buildings without designated trash collection point



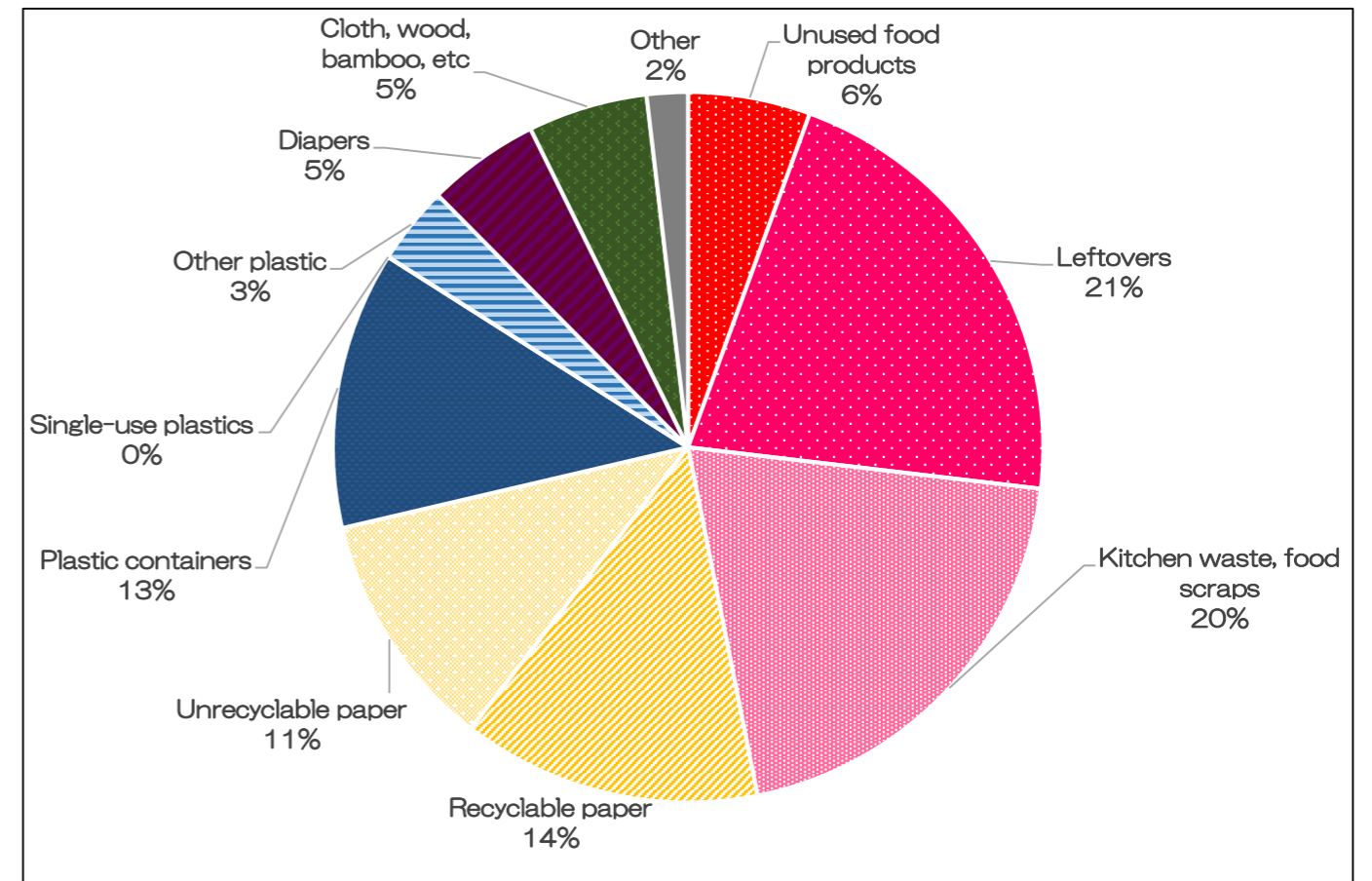
*In case of example 4, the spot to place the garbage will be decided by the building manager.

5. Combustible waste in Hiratsuka

According to Hiratsuka City's Domestic Waste Disposal Plan, we aim to reduce the domestic waste to 390 grams (346 grams of combustible waste) per person per day by 2030. In contrast, in 2019, the average amount of domestic combustibles was 449 grams.

About half of combustible garbage is kitchen waste. Also, recyclable paper as well as recyclable plastics take up a considerable amount of combustible waste. Furthermore, the survey was carried out in areas that have an average rate of aging population, however, 5% of all combustible waste were diapers.

Contents of combustible waste in Hiratsuka



When shopping

Check what you already have before going shopping, to make sure you buy only what you need!

Food waste

If you have bought too much, consider donating the products to the foodbank!

4 ways to reduce the kitchen waste



When cooking

Make sure to cook only the amount that you will be able to finish. If you were not able to use all of the products, look for recipes that will help you use the rest of them.

Storage

Make sure to store your leftovers properly and don't forget that you have them in the fridge!